

# End-to-end transport management system for home to school transport



## Making Difficult Transport Easy

### Who are we?

At RLDatix we work with multiple councils across the UK and Europe to digitise the process of Home to School Transport and help you to raise the standard of services. Safeguarding is at the heart of everything that we do. Our Transport Management System exists to offer an end-to-end solution and drives considerable improvements for councils, service users, families, carers, schools and transport providers.

We challenged ourselves to deliver game-changing technological solutions, facilitating meaningful improvement across communities nationwide, and we promise to keep doing exactly that.

You will receive dedicated support, account and project management, and a genuine group of individuals who want to help - share your concerns so that we can resolve them. After all, we adapt and grow by listening and learning from your firsthand experiences!

### What is Flexiroute?

Flexiroute is our dynamic Home to School transport management solution and a market-leading digital platform. The system has user-specific apps and provides integrated vehicle and user records.

Working closely with councils, schools, families and transport providers, we have identified key issues faced by all and purpose-built our Transport Management System to help provide digital solutions.

Our technology delivers automated route planning, real-time tracking of journeys and resource management. The system provides role-based access permissions (RBAP), restricting the access of sensitive information in relation to each position and guidelines.

## Transport Management System

### Module overview



## Integrated Applications



### The Driver and Passenger Apps

Our driver and passenger apps offer a seamless and efficient solution for modern transportation needs. The driver app empowers drivers with advanced navigation tools, real-time traffic updates, and smart routing algorithms, ensuring optimal routes and minimising travel time.

Drivers can easily manage their schedules and track changes, enhancing overall efficiency and

providing a smoother experience for both parties. On the passenger side, the app offers a user-friendly interface for booking rides, tracking driver locations in real-time, and estimating arrival times.



### DRIVER APP

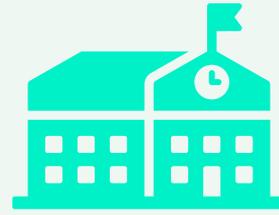
- Access to daily schedule
- Daily vehicle checks
- Fuel recording
- Defect logging
- Secure in-platform messaging
- Live GPS location
- Timestamps
- Two way communication



### PASSENGER APP

- View of bookings
- Live journey information
- Accurate eta
- Ability to book via the app
- Manage bookings

## Planning



Councils using Flexiroute are able to provide the safest, fastest, and greenest routes to education.

The systems advanced routing algorithms enable journeys to be automatically planned, based on realtime traffic information.



Councils can easily allocate passenger assistants and drivers to the relevant routes and vehicles using our scheduling functionality. Additionally, staff and transport providers have access to the system, enabling them to manage their own availability and accept or reject work with ease.

## Finance



### INVOICING

Highly accurate invoicing functionality that is backed up with time and attendance data directly from the Driver App. This allows for swifter payments and a reduction in discrepancies.



### BESPOKE PRICING PLAN ENABLEMENT

The advanced platform enables the council to break down the whole cost in a way that suits them. Pricing plans can be attached to routes with price per mile, per route, per day etc.

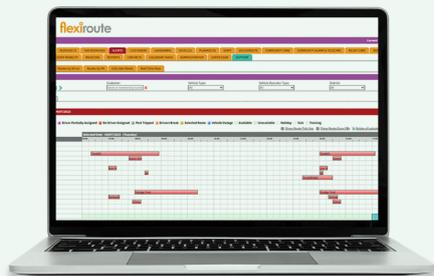


### TRANSPORT PROVIDER INVOICE MANAGEMENT

The platform enables the efficient management of invoices for transport providers, linking directly with the Driver App to ensure exact detail, based on time and attendance.



## Reporting



**Flexiroute features detailed reporting tools that produce a comprehensive suite of contract reports.**

User-defined and fully configurable reports can be produced, using an extensive array of datasets. Authorised users can request new and ad-hoc reports and queries against all stored data, producing tailored search results. All reports can be exported and used to highlight potential efficiency savings and opportunities for improvements.

As part of the compliance module, comprehensive reporting is provided for incident management. The council can quickly and easily run reports on specific vehicles, drivers, passenger assistants or service users to identify trends or issues. This gives the council complete visibility and ensures situations are quickly addressed and resolved.

## Delivery

**Enabling a highly efficient transport department.**

- Operational overview
- Real-time updates
- Route management (contractor & in-house)
- Real-time notifications
- Provider engagement

### You can trust us

We have achieved certification in and are registered to the following standards:

- ISO 27001:2017 – Information Security Management
- ISO 9001:2015 – Quality Management
- NCSC.Gov.UK – Cyber Essentials
- NCSC.Gov.UK – Cyber Essentials Plus
- NHS Digital – Data Security and Protection Toolkit
- We are audited annually for the ISO certification by a UKAS accredited certification body

## Consultancy Service

We can help you to make significant improvements to your Home to School Transport service. We have years of experience and a proven track record of helping Local Authorities and government organisations to make difficult transport easy.

We've used years of transport experience in Local Authorities, NHS and government sectors to develop our software, and we'd like to share our knowledge with you. Working in partnership, we offer full policy and process review, presenting actionable recommendations to drive safeguarding, time and cost improvements to your service.

We specialise in supporting SEN & Mainstream, Social Care and Integrated Transport Teams, working processes in line with DfE and DfT guidance and policies.

## It's what we do...

### UK BASED BUSINESS

Wholly UK based. Understanding UK challenges, supporting UK businesses and passengers.

### COMMITTED TO YOU

Working to keep communities moving, improve emissions, mobility and passenger experience.

### SINGLE PLATFORM

Managing all of your transport requirements in one place. No need for multiple systems.

### WE'RE HERE TO HELP

We offer bespoke consultancy to support your policies and processes.

### BEST IN CLASS TECHNOLOGY

We invest heavily in research, technology and the very best people for the job.

